Dear Patients:

We are excited to announce upcoming changes over the next several months regarding our Concord Orthopaedics' services in the Lakes Region.

As many of you know, when Lakes Region General Hospital was purchased by Concord Hospital, administration asked Concord Orthopaedics (COPA) to partner with the hospital to provide orthopedic services in this area. As a collaborative partner, we embraced this opportunity. We hope that you have been happy with the care that Concord Orthopaedics has been providing for you and your family in the Lakes Region.

As of September 30, 2023, Concord Orthopaedics will no longer be providing orthopaedic services at the Laconia hospital location.

Beginning September 11, 2023, we are pleased to inform you that Concord Orthopaedics will have a **temporary location in** Meredith at the MedCheck Urgent Care, 178 Daniel Webster Highway.

In addition, we are excited to announce our permanent office location at **614 Laconia Road, Tilton (just minutes off I-93 Exit 20)**, **slated to open in January 2024**. We will be in the same building as Coppola Physical Therapy and Merrimack Valley Occupational Health.

Concord Orthopaedics has been privileged to provide care to you and your families and friends in the Lakes Region for decades. COPA is committed to providing you with your orthopaedic care in the Lakes Region. We hope that you will continue to trust COPA with your care. **Please call us at 603-224-3368.**

Noteworthy News:

- Concord Orthopaedics was voted "Best of the Lakes 2023 Orthopedic Practice".
- Dr. Jason Desmarais, total joint surgeon, was voted "Best of the Lakes 2023 Medical Provider".
- In September, we will be introducing *on-line appointment scheduling*. You will have the ability to schedule your appointment online and receive an appointment date/time immediately. Look for more details coming soon on our website <u>www.concordortho.com</u>.
- Concord Orthopaedics will be celebrating its 50th year anniversary in 2024. Our mission is to provide patient focused care to the local communities we serve by orthopaedic surgeons who have unsurpassed specialized training.

We look forward to seeing you in our temporary office space in Meredith while we put the finishing touches on our new Lakes Region office in Tilton!

If you decide to transfer your records to another provider, you can visit our website and complete a medical records release form or visit our patient portal to complete the record request or call our office at 603-224-3368, option 8.

Sincerely, Eliza Jasor

Eliza C. Anderson, MD (OrthoTrauma) Jason M. Desmarais, MD (Total Joints) Ross A. McEntarfer, MD (Spine) G. Christian Vorys, MD (Sports Medicine) Yaroslav A Basyuk, MD (Hand) Andrew D. Hagar, MD (Total Joints) Kristen L. Stupay, MD (Foot/Ankle)